## **Privacy Policy**

Welcome to our web site ("www.aglianese.it"). Please read our Privacy Policy carefully, as it applies each time you access the web site and decide to navigate through it and use its services. Aglianese Group Service is responsible for making decisions concerning the purposes, methods of processing your personal data and the tools used, including the security profile, pursuant to Legislative Decree No. 196 of 30 June 2003 (Privacy Code). This Privacy Policy provides you with all information that is useful for understanding how we collect and use the information identifying users of www.aglianese.it. For any other information regarding the processing of your data, you may send a request via e-mail to our Customer Care or by writing to the address of the Aglianese Group Service headquarters.

**Information pursuant to Art. 13 of Legislative Decree 196/2003 Data owner** The owner of the data processed by this site is Aglianese Group Service, which is headquartered in Via Giovanni di Marignolle 21/23 - 50127 Firenze. The owner independently decides on the purposes and methods of the processing, as well as on the security procedures to be applied to guarantee confidentiality, integrity and availability of the data.

## Optional or mandatory provision of data

Providing Aglianese Group Service with your personal data, which is requested at various collection times, may be necessary to carry out the purposes indicated in the appropriate information, or this may be optional. The mandatory or optional nature of such provision is specified by the symbol(\*) which is placed alongside information which is mandatory.

Any refusal to provide Aglianese Group Service with such data when this is marked mandatory renders it impossible to pursue the main purpose of that collection: such refusal could, for example, make it impossible for Aglianese Group Service to perform the purchase agreement, or to provide other services that are available on www.aglianese.it. Supplying Aglianese Group Service with subsequent data, other than data marked as essential (such as, for example, indicating your favourite designer), is conversely optional, and does not result in any consequences in terms of completing the main purpose of such collection.

## Your rights

According to Art. 7 of Legislative Decree 196/2003, you always have the right to obtain confirmation from Consorzio del Pro- sciutto Toscano as to whether or not personal data concerning you was processed, even if it has not yet been recorded, and to be communicated such data in an intelligible form. You also have the right to obtain information from Aglianese Group Service about the source of your personal data; the purpose and method of processing your personal data; the logic applied for processing performed with the aid of electronic tools, identification details of the data owner and controllers, an indication of the subjects or categories of subject for which per- sonal data may be communicated or which could become known by people acting as, for example, data controllers. All of this information is contained in this Privacy Policy. Furthermore, you always have the right to obtain from Aglianese Group Service:

a) an update, correction, addition of your personal data; b) the cancellation, conversion to an anonymous form or blocking of any personal data that was processed in violation of the law, including data which it is not necessary to store for the purposes for which said data was collected or subsequently processed; c) an attestation that notice of the operations indicated in letters a) and b) was given, including as concerns their content, to those people whose data was communicated or disseminated, except in the event that such measure proves to be impossible or entails using means which are clearly disproportionate with regard to the right protected. You nevertheless have the right to

object, in part or in full: a) for legitimate reasons, to the processing of personal data concerning you, even if it is pertinent to the purpose for which it was collected; b) to the processing of personal data concerning you for the purposes of sending advertising or direct marketing materials, or for completing market research or commercial communications activities. You may exercise your rights freely and at any time, by sending a written request to Aglianese Group Service at the mailing address of the headquarters, or by sending an e-mail to Customer Care and we will promptly reply. In order to guarantee that your personal data is always accurate, up-to-date, pertinent and complete, please inform us of any changes that have occurred via e-mail to our Customer Care, selecting "privacy" as the subject. The information noted here is the minimum information that Aglianese Group Service is obligated to provide to you: for any further information relating to Aglianese Group Service's processing of your personal data, please read this Privacy Policy in full.

## A summary of our privacy policy

#### The following are the principles on which our privacy policy is based:

1. processing data exclusively for the purposes and according to the methods illustrated in the information presented when the data was collected; 2. only using the data for purposes in addition to those for which it was specifically released when the user has expressly consented;

3. only providing access to data to third parties for purposes which are essential for performing the service requested and within the context of appointing a data controller; not communicating data, assigning it or transferring it to third parties for their own specific processing unless the users have been informed in advance and have given their consent; 4. responding to requests for cancelling, changing or adding the data provided, opposing the processing of data for the purposes of sending commercial and advertising information;

5. insuring proper and lawful data management, safeguarding the privacy of users, as well as applying appropriate security measures to protect the confidentiality, integrity and availability of the data provided.

#### How and why we process your personal data

Your personal data is processed using primarily electronic and telematic means by Aglianese Group Service and by other parties who, having been appropriately selected for their reliability and expertise, perform operations which are instrumental to pursuing purposes that are strictly related to use of the web site, its services and to the purchasing of products through the web site. The specific purposes for which data is processed are summarized on each occasion in the information pursuant to Art. 13, Legislative Decree 196/2003, which is presented to the user when s/he releases personal data.

Generally, the data is processed to perform the following services, which are available by accessing our site:

1. registration or subscription to services offered by the Aglianese Group Service, sharing your likes with friends of yours who are registered on the site, and through your social media accounts; 2. order fulfilment and related activities;

3. management of payments, including anti-fraud control in case of payment by credit/debit card (in which case the data released during the purchase process will be sent to the person in charge of antifraud control); 4. management of your requests: technical, of a commercial nature, regarding the progress of your orders, as well as requests for information in the broader sense; 5. making contact with our service professionals (Press Office, Business Development, Web Marketing, Purchasing Office, Customer Care); 6. request to be considered as a member of our staff, by sending a CV; 7.

sending, upon your consent, and for marketing purposes, commercial communications through various channels, both electronic and telematic (e-mail, sms) as well as using traditional methods (paper-based mail, telephone). We remind you that, as prescribed by Art.130, Subsection 4 of Legislative Decree 196/2003, the owner may use data to send e-mails advertising its own products and services that are similar to those already purchased, unless such use is denied; 8. sending, upon your consent, for profiling purposes to improve your navigation experience on the site, commercial proposals which are in line with your interests. Profiling is carried out, for example, through the use of third party cookies. To that end, we ask that you read our **Cookie Policy** below.

In processing data which could directly or indirectly identify you, we seek to follow a principle of strict necessity. Therefore, we have configured the site in such a way that your personal data is reduced to a minimum: therefore, the processing of your data is excluded when the purposes pursued in the individual cases can be achieved through the use of anonymous data (such as, for example, market research aimed at improving services) or through other means which allow the person concerned to be identified only in case of necessity or at the request of the authorities or police forces (such as, for example, for data relating to traffic and to your presence on the web site, or to your IP address).

Your data will be communicated to third parties only with your express consent, except in cases where communication is mandatory by law or is necessary for the purposes prescribed by the law to pursue purposes for which the consent of the interested person is not requested; in these cases, data may be made available to third parties that will independently process it, and only for the aforementioned purposes (for example, in the case of a request made by the police or judiciary, or other competent entities, or to perform obligations deriving from the contract entered with you, as is the case with communication to PayPal for payments of purchased products).

Any processing purpose other than the one specified for which you have provided your personal data shall be demonstrated in the information and shall only be pursued by Aglianese Group Service upon obtaining your express consent.

There are, moreover, processes for which the legislation provides for excluding consent: for example, we inform you that Aglianese Group Service may process your personal data without obtaining your consent when this is needed to perform a legal obligation or when this is necessary to perform the obligations that have been contractually assumed towards you. We wish to inform you that Art. 130, Subsection 4 of Legislative Decree 196/2003 on personal data protection permits Aglianese Group Service, without any

obligation to obtain your express consent, to use your data for direct selling activities involving products similar to those you have already purchased and for opinion survey, unless you refuse to allow such use of the e-mail address you communicated to us.

Lastly, we inform you that your personal data will not be transferred abroad to countries that do not belong to the European Union, or which do not provide adequate levels of personal protection. In the event this is necessary to provide you with services, we assure you that the transfer of your personal data to countries which do not belong to the European Union or which do not provide an adequate level of protection shall be performed only prior to the signing by Aglianese Group Service and said

parties of specific contracts in accordance with the applicable law and regulations.

Aglianese Group Service may end up processing personal data of third parties which has been directly communicated to Aglianese Group Service by its own users, for example in the case where a user has purchased a product to give to a friend, or when the party paying the price to purchase the product is different from the party for whom the product is intended, or even when the user intends to

inform a friend of a service on www.aglianese.it or of a sales offer of a particular product.

On these occasions, Aglianese Group Service will take steps to deliver the information prescribed by Art. 13, Legislati- ve Decree 196/2003 to the third party when it registers said party's data in its own archives, but you are still responsible for obtaining the consent of the person whose data is indicated prior to communicating it to Aglianese Group Service and to informing said party about this Privacy

Policy, because you will be the sole party responsible for communicating information and data relating to third parties, without them having expressed their consent or for any use by them which is incorrect or contrary to law. We inform you that these parties' consent is not necessary when the data is communicated to Aglianese Group Service to enter the

contract, with Aglianese Group Service, in favour of the third party.

#### Parties that may process your personal data

Aglianese Group Service has decided to use third parties to process your personal data for certain activities. Third parties who perform these operations have been appropriately selected and have the experience, capacity and reliability, and offer a suitable guarantee that they will fully comply with the current provisions on processing, including the data security profile.

These third parties have been appointed "data controllers" where necessary, and perform their activity according to the instructions given by Aglianese Group Service, and under its control (see section "Data controllers"). We periodically verify that the controllers have performed the tasks assigned to them in a timely manner and that they continue to provide appropriate guarantees that the provisions on the protection of personal data have been fully respected.

Your data is then processed by the individuals in charge of the specific services; the class of agent that performs these activities is dependent on the purposes for which the data was provided, and is always indicated in the information presented to you when your personal data is released.

#### Security measures

We adopt adequate security measures to reduce to a minimum the risks of destruction or loss, including accidental – of data, unauthorized access or unapproved processing or processing which does not conform to the purposes of collection indicated in our Privacy Policy.

However, Aglianese Group Service may not guarantee to its users that the measures adopted for the security of the site and the transmission of the data and information on the site limit or exclude any risk of access without consent, or disse- mination of data by devices belonging to the user: we advise you to make sure that your computer is equipped with adequate software to protect against the transmission in data networks, whether through input or output (such as updated antivirus systems) and that your Internet service provider has adopted suitable measures on network data transmission security (such as, for example, firewalls and spam filters).

#### Link to other web sites

Our site contains links to other web sites which may not have any connection to us. Aglianese Group Service does not control nor does it perform monitoring operations on these web sites and their content.

Aglianese Group Service may not be held liable for the content of these sites and for the rules adopted by them, inclu- ding with regard to your privacy, and to the processing of your personal data during

your navigation activity. We ask that you thus pay attention, when you connect to these sites through the links on our site, and that you carefully read their conditions of use and privacy policies. Our Privacy Policy does not apply to third party web sites. Our site provides links to these sites only to facilitate a user in his/her search and navigation, and to facilitate hypertext links to other sites. Activating the links does not constitute any recommendation or suggestion by Aglianese Group Service to access and navigate to these sites, nor does it provide any guarantee as to their content, services or the goods provided and sold by them to Internet users.

## Contacts

If you wish to receive further information on how Aglianese Group Service processes your personal data, please write an e-mail to the email address "privacy". To find out your rights and to always remain up-to-date on the legislation on personal protection with regard to the processing of personal data, please visit the web site of the Italian Data Protection Commissioner [Garante per la protezione dei dati personali] at the following address http://www.garanteprivacy.it/.

### Applicable law

This Privacy Policy is regulated by Italian law and in particular by the Code on personal data protection (Legislative Decree No. 196 of 30 June 2003) which governs the processing of personal data, including data held abroad, that is carried out by anyone

with a residence or registered office in Italy. The Code guarantees that personal data will be processed in accordance with fundamental rights and freedoms, as well as with dignity for the person concerned, particularly as concerns confidentiality, personal identity and the right to protection of personal data.

## Modification and updates to the Aglianese Group Service Privacy Policy

Aglianese Group Service may modify or simply update all or part of the site's Privacy Policy, including in consideration of the modification of legal rules or regulations which govern this subject area and protect your rights. Changes and updates to the Privacy Policy will be notified to users on the Home Page as soon as they are adopted and will be binding as soon as they are published on the web site. Therefore, please access this section regularly to check on the publication of the most recent and updated

Privacy Policy.

# **Cookie Policy**

#### What is a cookie and what is its purpose?

A cookie is a small file that is sent to the browser and saved on your device when you visit a website like www.aglianese.it ("the website"). Cookies allow the site to function efficiently and improve its services, in addition to providing information to the site owner for statistical or advertising purposes, primarily to personalize your navigation experience by remembering your preferences (for example, remembering the language and currency you set, in order to recognize you at the next visit, etc.)

#### Which cookies do we use and for what purposes?

Our website uses various types of cookies and similar technologies, each of which has a specific function. Below is a table explaining them.

## TYPE OF COOKIE

## **FUNCTION**

Navigation cookie From the first access these cookies allow the website to function correctly and allow you to view content on your device by recognizing the language and market of the country from which you've chosen to connect. If you are a registered user, they will allow you to be recognized and to access the services offered from the dedicated areas. Navigation cookies are technical cookies and are needed for the functioning of the website.

#### **Functional cookies**

These cookies allow, based on your express request, for you to be recognized when you subsequently access the website, so that you do not have to enter your information each time (for example: "Remember me"). If you have added items into your Shopping Bag and closed the session without completing the purchase and without eliminating those items, these cookies allow you to continue the shopping experience the next time you access the website (within a limited period,) finding the same articles that were selected. Functional cookies are not essential to the functioning of the website, but rather improve navigation quality and experience.

#### Analytical cookies

These cookies are used to prepare statistical analyses on the navigation methods of our website's users. Aglianese Group Service treats the results of these analyses anonymously and exclusively for statistical purposes only if the service provider uses the cookies to connect to the browser used or other devices used to navigate on the website. The website uses certain third party services which, entirely independently, install their own cookies.

#### Our own and third party marketing and profiling cookies

These cookies are aimed at creating user-related profiles to send commercial messages that meet the preferences shown during the visit, or to improve your navigation experience: while you navigate on our website, these cookies are useful for showing you products of interest to you or which are similar to those you have viewed. Third party cookies are those that have been sent by our trusted third party companies. These cookies allow you to be provided with our commercial offering on other affiliated websites (retargeting). With third party cookies we do not have control of the information provided by the cookie and we do not have access to this data. This information is entirely controlled by third party cookies as described in the respective privacy policy.

#### Cookies we may use: Google Analytics Analytics Privacy Policy

#### Google Adwords

Profiling

Privacy and Terms

Yahoo

Profiling Yahoo's Cookies

## Doubleclick

**Profiling Privacy and Terms** 

## Facebook

Profiling Legislation on data

## Microsoft

Profiling Preferences advertising Microsoft Social Network Cookies

These cookies are necessary to allow your social account to interact with our website. For example, they are used to express your appreciation and to share it with your social networking friends. The social network cookies are not needed for navigation.

## How can I disable cookies and manage my preferences?

The majority of browsers are configured to accept, control or potentially disable cookies through the settings. We nevertheless remind you that disabling navigation or functional cookies may affect the functioning of the website and/or limit the service we offer. Below is the procedure to follow to manage cookies from the following browsers:

IE: http://windows.microsoft.com/it-it/windows7/block-enable-or-allow-cookies Safari: http://support.apple.com/kb/PH11913 Chrome:

https://support.google.com/chrome/answer/95647?hl=it-IT&hlrm=fr&hlrm=en Firefox:

http://support.mozilla.org/it-IT/kb/enable-and-disable-cookies-website-preferences For more information on cookies and to manage your preferences for third party profiling cookies, please go to http://www.youronlinechoices.com. To disable analytical cookies and prevent Google Analytics from collecting data on your navigation, you can download the add-on from your browser to deactivate Google

Analytics: https://tools.google.com/dlpage/gaoptout.